

Deborah.Easterling

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10/24/12
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From: Deborah.Easterling
Sent: Wednesday, October 24, 2012 3:17 PM
To: 'Debora Brafford'
Subject: RE: 2012-177-WS Protestant Information:, Debora Brafford, 4150 Koala Circle, Tega Cay, SC 29708

Dear Ms. Brafford,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED

OCT 24 2012

PSC SC
MAIL / DMS

From: Debora Brafford [<mailto:dkbrafford@gmail.com>]
Sent: Wednesday, October 24, 2012 3:14 PM
To: PSC_Contact
Subject: 2012-177-WS Protestant Information:, Debora Brafford, 4150 Koala Circle, Tega Cay, SC 29708

Attached is my protest form.

Best regards.
Debora Brafford



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * 10/24/2012

Protestant Information:

Name * Debora Brafford

Mailing Address * 4150 Koala Circle

City, State Zip * Tega Cay, sc 29708 Phone * 803 548 6595

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I deal with regular water line breaks and sewage backups and overflows due to lack of improvements to the systems by TCWS. Please make TCWS accountable for the keeping their water and sewer systems up to date -- not put the burden on the citizens of Tega Cay. No increase!

I have lived in my house at this address for 7.5 years and with the already provided increases in our cost for service, I have not seen improvement in service nor upgrades in infrastructure. Yet I regularly pay plumbers (\$350-\$500 a service call) for backups to my systems because of poor maintenance to the city systems I connect to. Instead of repairing or upgrading at my city street, I have witnessed them taking 3 days to BLAST through to clear the pipes (and have seen man-hole covers rattle when they do this) instead of performing maintenance. This was a visit shortly after I heard of this latest increase plan. I think they just wanted to show (minimal) area support to justify their increase.

Please make TCWS accountable.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

My work schedule may not permit. I know my neighbors have organized and with my letter, here, I hope we are heard! Please.